

## *Health Care Center – FAQ's*

1. Q: Is there a doctor on campus?

A: No. The school contracts with Cape Cod Pediatrics, a private practice in Sandwich which is available for appointments for sick students, consultation, etc.

2. Q: What happens when my child runs out of medications?

A: First of all, students should never run out of medication. To prevent this from happening, it is best if Pharmerica, our one-provider pharmacy, supplies your son's/daughter's medications. The Health Care Center will work with you and Pharmerica to see if your insurance qualifies you to utilize their services. This one-provider system emphasizes safety, efficiency and accountability standards and practices in the purchasing, packaging (blister pack system), delivery and administering of medications. In the event that a medication is needed quickly, medications can be ordered "STAT" and delivered to the school within several hours.

3. Q: What happens when I take my child home for a weekend regarding medications?

A: You will have notified the travel coordinator in advance about your weekend plans. HCC will also be notified of your plans to take your son/daughter off campus. His/her medications must then be retrieved by you from the dorm staff. If your son/daughter is prescribed a controlled medication, you must stop by HCC to sign this medication out. When a child taking a controlled medication is returning to school without a parental escort, parents are to count the medications being transported, record the total in writing and secure the information with the medication on the form provided by HCC. The medication must be delivered to the HCC as soon as it arrives on campus where it will be recounted and logged in.

4. Q: Do we have to complete ALL the Health Care forms EVERY year?

A: Yes, it is Massachusetts Law under the Department of Public Health that all forms be completed for the beginning of a new school year. Current health information is vital to your child's well-being.

5. Q: If a medication change is made for my son/daughter, do I just tell the dorm staff to make the change on their medication sheet?

A: Anytime a medication change is made by your son's/daughter's physician, that change must be given to the Health Care Center staff in writing and with the doctor's signature. This information may be faxed to the Health Care Center directly. No medication change can take place without these requirements.

6. Q: Do you provide any over-the-counter medications if my child has a cold or gets sick?

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A: As is listed on Form #7 (Over-the-Counter Medications), these are the medications available. Should you prefer your son/daughter take a name-brand OTC medication or a particular medication not listed here, you must provide that medication yourself.

7. Q: On Opening Weekend do I have to report to HCC even if my son/daughter does not take medications?

A: Yes. All parents must check through HCC prior to leaving their student on campus on Opening Weekend. **YOU WILL BE PROCESSED QUICKLY IF ALL THE FORMS HAVE ALREADY BEEN SUBMITTED BY THE DEADLINE.** There may be, however, a question we have for you or a form we would like you to peruse, i.e. flu vaccine permission, self medication permission, etc.

On Opening Day, in preparation for your child's arrival, the HCC requires 2 weeks of medications and written prescriptions for the medications.

8. Q: Do you take students to MD specialists?

A: Appointments with specialists that must be kept throughout the school year, i.e. orthodontists, allergists, physical therapists, etc. are scheduled in our department or in Grow if you have a Grow student. HCC does not schedule routine dental appointments, physical examinations, gynecological exams or surgical exams. All routine appointments need to be scheduled for students when they are home from school. It is important for families to keep their medical support at home in place for their son/daughter.